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Customer Praise for SOD Violations Manager

2010

In 2010, William Macpherson was an Oracle System Administrator responsible for monitoring segregation of duties (SOD) policies and compliance at Sybron Dental Specialties in Orange, CA. Macpherson started using SOD VM in April to make his work easier. He was so pleased with how the software helped him, that he wanted others in similar roles to learn about SOD VM. On August 19, 2010, he sent us this letter, copied his management, and encouraged us to let others see his review of SOD VM.

As with most companies, Sybron Dental Specialties found that complying with the "Segregation of Duties" (SOD) requirements imposed by Sarbanes-Oxley represented a demanding challenge. However, with the recent purchase of Absolute Technologies' software product, Segregation of Duties Violations Manager (SOD VM), we can now see light at the end of the tunnel and it's not a train. Now don't get me wrong, SOD VM won't solve all of the issues surrounding this topic but it will make it an easier pill to swallow.

Sybron is a worldwide manufacturer and provider of dental products and solutions. Our Oracle User community exceeds 1,300 users and we utilize over 1,050 custom responsibilities. It was not unusual to spend thirty or more hours just to identify all of the users that had access to just one pair of conflicting Functions. In addition, it was a complicated process to glean the data associated with the conflict [to link a user to a given function]. Using SOD VM, this same process can be completed within a matter of minutes.

Compliance normally encompasses three primary activities:

1. Identifying pairs of Functions within Oracle that create conflicts or violations when an individual has access to both of them. SOD VM comes pre-seeded with 1,200 conflicting Function pairs. From these seeded pairs, you can select the most important ones to focus on first. Absolute Technologies even provides descriptive information as to why the Oracle Functions are in conflict. This is very helpful in determining the most critical Functions to address in terms of business risks.
2. The next task is identifying individuals that have access to conflicting Function pairs, or in other words, are in violation. SOD VM provides a very organized approach to listing violations by Users. At Sybron, we spent considerable time verifying the integrity of the violations being reported as well as the absence of "false positives". We were very pleased with the accuracy of the data reported.
3. Finally, resolving the violations. Unfortunately, there is no easy answer on what to do here. You can remove the conflict Function from the menu path, exclude from the responsibility, remove the

responsibility from the user or file a "Policy Exception" to document the existence of a violation that can't be physically resolved. SOD VM does provide a means of notifying their application that an exception has been filed so that individual will not show up on the next violation report.

Although the software may still have a few rough edges, for the price you are paying, you are getting excellent value for your money. Equally important, I have found the staff at Absolute Technologies passionate about making their product the best in the marketplace. They take customer recommendations for product enhancements very seriously. The staff is a pleasure to work with.

Conclusion: If you want to make a serious dent in your "Segregation of Duties" compliance issue, don't hesitate in the purchase of SOD VM

William Macpherson

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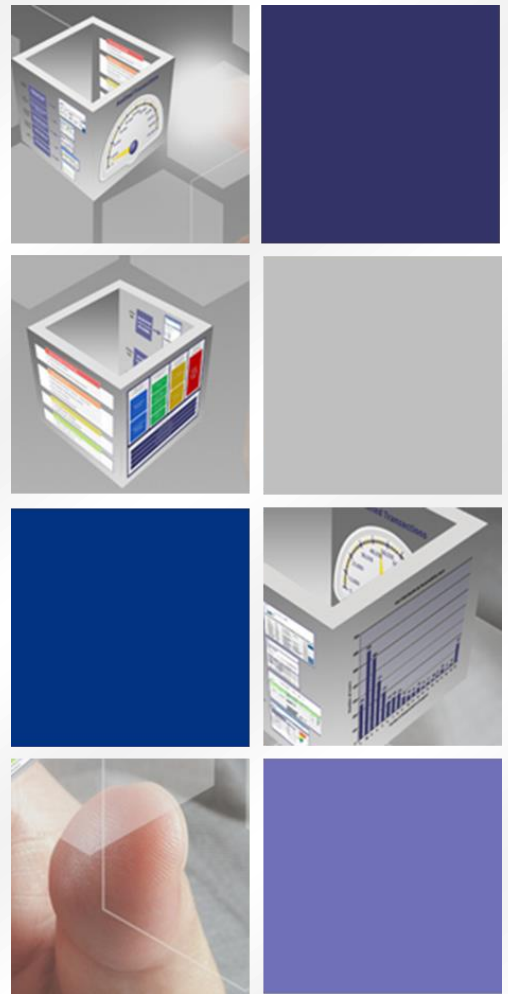
Ask us what Absolute has done about what Macpherson called the "few rough edges" since 2010. SOD VM has many new features and capabilities to help compliance analysts.

Now, SOD VM is an even better value.



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